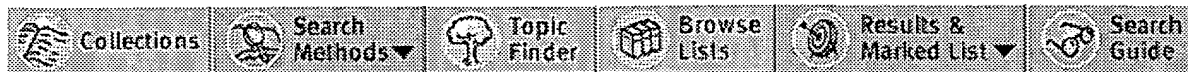


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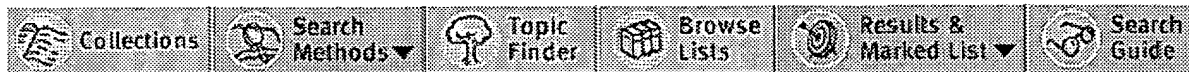
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- ☐ 5. [Boots joins click and buy site; \[Final 1 Edition\]; Paul Durman; Sunday Times](#), London (UK); Aug 11, 2002; pg. 3
- ☐ 6. [Kroger drops phone bills – Customers won't be able to pay Verizon, Ameritech accounts; \[All Edition\]; ANITA SZOKE; Journal Star](#), Peoria, Ill.; Aug 2, 2002; pg. B.01
- ☐ 7. [Nickeled and dimed?; Michael Dumiak; USBanker](#), New York; Aug 2002; Vol. 112, Iss. 8; pg. 10, 1 pgs
- ☐ 8. [Jobs & Money: Money: Internet charges: Time is right for a better deal: After Freeserve customers got their wires crossed, companies may soon be forced to check users have signed up correctly, as Philip Inman reports; Philip Inman; The Guardian](#), Manchester (UK); Jul 20, 2002; pg. 13
- ☐ 9. [National City Bank Plans to Drop Telephone Bill-Paying Service; Patricia Sabatini; Knight Ridder Tribune Business News](#), Washington; Jul 9, 2002; pg. 1
- ☐ 10. [NATIONAL CITY DROPPING ITS TELEPHONE BILL PAYING; \[REGION Edition\]; PATRICIA SABATINI, POST-GAZETTE STAFF WRITER; Pittsburgh Post - Gazette](#), Pittsburgh, Pa.; Jul 9, 2002; pg. E.7

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- ☐ 3. **INDUSTRY BRIEFS; Electronic Commerce News**, Potomac; Dec 21, 1998; Vol. 3, Iss. 50; pg. 1
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